

Scarnell Road  
Norwich  
NR5 8HT



Tel: 01603-454569  
[www.wejs.co.uk](http://www.wejs.co.uk)

*'Our ambition is to offer the best education and experience for our children so that each of them is supported to be the best they can be'.*

Headteacher: Mrs Eysers  
[office@westearlhamjunior.norfolk.sch.uk](mailto:office@westearlhamjunior.norfolk.sch.uk)

Monday 4<sup>th</sup> March 2024



Dear Parents and Carers,

### **WOW Bus Community Support Event at West Earlham Junior School**

West Earlham Junior and Infant School are hosting an event on **Friday 15<sup>th</sup> March 2024**. The event will provide local residents with the opportunity of support from a number of organisations and professionals. These professionals can offer solutions, advice and support for some of the day-to-day challenges people in our community may face.

The organisations will be able to provide advice and practical support around a number of subject areas, these include:

<b>Housing queries including tenancy advice</b>	<b>Issues you may be facing with your home</b>	<b>Financial support regarding your home</b>
<b>Debt and financial advice</b>	<b>Access to vaccinations</b>	<b>Access to NHS health checks</b>
<b>Childcare support</b>	<b>Welfare rights and benefits</b>	<b>Employment and volunteering opportunities</b>
<b>Education and training</b>	<b>Local community groups</b>	<b>Activities for families</b>
<b>Access to food and nutrition</b>	<b>Healthcare and wellbeing</b>	<b>Support for loneliness and social isolation</b>

**The event will run from 08:30 –12:30 & 13:00- 16:00 in West Earlham Junior School hall.** If you would like to attend and meet with a particular service, please feel to drop in at any time or call the office to book a slot at a time that suits you. If you have any further questions about the services involved or would like to discuss a query, please don't hesitate to give the school a call. A detailed outline of the services on offer is attached to this letter. We look forward to welcoming you on **Friday 15<sup>th</sup> March from 8:30am.**

Yours Sincerely

A handwritten signature in blue ink, appearing to read 'Alice Blincow'.

Alice Blincow  
Assistant Head and Designated Safeguarding Lead

Organisation	Services on offer
Norwich City Council	<ul style="list-style-type: none"> <li>• <b><u>Income Officer</u></b> - Contacts NCC tenants who are in rent arrears &amp; struggling to maintain payments to prevent recovery action.</li> <li>• <b><u>Budgeting Adviser</u></b> - Supports NCC tenants with financial difficulties via balancing budgets, maximising income, addressing debts &amp; benefit checks. (until 13:30)</li> <li>• <b><u>Income Development Officer</u></b>- Research &amp; attends cost of living events to build networks between agencies with a goal to provide the best advice to our tenants.</li> <li>• <b><u>Tenancy Management Team</u></b> – The Tenancy management team visit properties to inspect their condition, offer advice regarding tenancy matters and work with tenants to ensure their properties are safe.</li> <li>• <b><u>Letting Support</u></b> – Advice on when you sign and leave a property.</li> </ul>
Norfolk County Council	<ul style="list-style-type: none"> <li>• <b><u>Childrens Services and Family Hub</u></b> - Advice, guidance and support with finances, housing, childcare. Support for wellbeing services for parents, carers and CYP. Information on events, groups and activities within Norfolk.</li> <li>• <b><u>Department for Work and Pensions</u></b> - Supporting Families Employment Adviser – Support around employment, Benefits, debt and childcare support.</li> </ul>
Integrated Care Board	<p><b><u>WoW Bus offer:</u></b></p> <ul style="list-style-type: none"> <li>• Flu Vaccines</li> <li>• NHS Health Checks</li> <li>• MMR Vaccines</li> </ul>
Wensum Medical Practice	<ul style="list-style-type: none"> <li>• <b><u>GP Practice Care Coordinator</u></b>. Provides information to service users for ways in which the GP practice can support them in managing their care, including self-care. Information around appointments and ways in which service users can access number of services.</li> </ul>
VCSE	<ul style="list-style-type: none"> <li>➤ <b><u>Social Prescribing</u></b> – Social Prescribing enables healthcare professionals to refer service users into them to holistically provide a range of non-clinical service and options to manage a person's health and wellbeing.</li> <li>➤ <b><u>Norwich Food Bank</u></b> – Provides information on how service users can access the foodbank service.</li> <li>➤ <b><u>Future Projects</u></b> - Health and Wellbeing, Housing and homelessness, Welfare Rights and Benefits, Debt and Money Advice. Criminal Justice &amp; Offender Support. Family Support, Therapeutic Education, Adult Learning, Volunteering, Employment Support, Training &amp; Skills, Tackling Loneliness and Social Isolation, Community Development</li> </ul>

# **VISIT THE WELLNESS ON WHEELS BUS**



**at West Earlham Junior School, Scarnell  
Rd, NR5 8HT on the 15th March from  
8:30am to 12:30pm - 1pm to 4pm**

## **Services available to help:**

Housing queries including tenancy advice  
Issues you may be facing with your home  
Financial support regarding your home  
Debt and financial advice  
Access to vaccinations  
Access to NHS health checks  
Childcare support  
Welfare rights and benefits  
Employment and volunteering opportunities  
Education and training  
Local community groups  
Activities for families  
Access to food and nutrition  
Healthcare and wellbeing  
Support for loneliness and social isolation